Open Student Forum: Residence Life Students
March 30, 2015

Approximately 15 students attended the session. Dr. Aguilar provided an overview of the Strategic Planning Process and the importance of having student input and voices to the discussions and vision. Of this group, at least 8 were from out-of-state (many paying their full tuition); 2 were legacy students with grandparents attending HU and parents or aunts attending as well. Two were athletes; many non-traditional who found that it was costly not to get a college degree.

Here is a list of their comments, concerns, suggestions and recommendations:

- Need to improve facilities in the dorms, such as security doors, shared spaces (lounges or living areas)
- Inconsistent wireless services has had negative impact on their studies
- Course scheduling has caused problems with degree completion
- No computer labs in the dorms. When campus is closed, cannot complete assignments, if don’t have computers
- Food service not available after 9 pm. Is a problem if you have evening classes
- No food options in the local, surrounding area in the evenings
- Don’t always feel welcome in local community areas (clubs, restaurants)
- Not much to do on campus after hours or weekends
- Transportation needs both locally and to surrounding areas
- Would like a dorm dedicated to older, non-traditional students
- Alcohol at sporting events—for those students who are of legal age
- Poor recreational equipment in dorm (pool table, ping pong, etc.). would like a fitness area in Kennedy
- Why not free laundry (like other schools offer)
- Vending machines do not work and/or have old products
- Limits to printing/copying services
- While school promotes being affordable, don’t think we get what we pay for either. Poor quality of facilities or equipment
- Don’t feel listened to
- Concern about campus safety and lighting. Concern about sexual violence incidents or reports. Hear stories, and want to know if these are true and addressed.
- Unfriendly and/or unhelpful security staff. Sometimes harass students. Attitude.
- Don’t feel likely to be giving alumni if not given good services as a student
- Not sure if they would recommend the school, although they feel they are getting a good education
- Don’t recognize students who are not from the area/state
- Would like to learn more about what is in the local and surrounding areas
- Enjoy classes, for the most part. Faculty aren’t always around or available after class
- Don’t always hear about events on campus until too late. Need a better way to communicate

Students were very appreciative of being able to speak their mind. Would think about other suggestions and plan to submit to the online website for Strategic Planning.